

# 2019 Upstate New York Healthcare Human Resource Conference

## Putting the Pieces Together



**October 9-11, 2019**

Woodcliff Hotel & Spa  
Fairport, New York

Hosted by the

Healthcare Human Resource  
Management Association of WNY



### Wednesday, October 9

3:30 – 5:30

Vendor Set-up

5:30 – 7:30

Social Gathering /Vendor Exhibits

### Thursday, October 10

7:45

Registration/Breakfast

8:45

Welcome

Erika Karovski, General Physician, PC

8:45 – 11:15

Leadership Blind Spots

Herb Escher

Dale Carnegie

11:15 – Break

11:30 – 12:30

Medicare Can Be Fun!

Janell Sluga

Lutheran Jamestown

12:30 – 1:15

Lunch

1:15 – 2:15

Active Shooter and Workplace

Violence Prevention

Tony Olivo

CSI Group, LLC

2:15 – 3:15

Marijuana Legalization:

Impacts on the Workplace

Kerry Langan

Bond, Schoeneck & King

3:15 – 4:15

11 Emotional Behaviors That Derail You

Frank Ciccio

Illuminare Group

4:15 – 5:15

Legal Update

Stephanie Caffera

Nixon Peabody

5:45

Cocktail Reception

6:30

Dinner, Drinks, Raffle and Laughs

### Friday, October 11

8:00 – Breakfast

8:30 – 10:00

CRAVE: You Can Enhance Employee

Motivation in 10 Minutes by Friday

Alexandra Powell

Reward Gateway

10:00 – 11:00

Workplace Sensitivity

Mary Kluczycycki

Federal Mediation & Conciliation Services

11:00 – Noon

Conducting Workplace Investigations

Joseph Giglia

ECMC

Noon

Wrap Up and Thank you

## REGISTRATION FORM

Putting the Pieces Together | October 9 - 11, 2019

Please print or type the following information:

Name \_\_\_\_\_ Title \_\_\_\_\_

Organization \_\_\_\_\_ Address \_\_\_\_\_

City \_\_\_\_\_ State \_\_\_\_\_ Zip \_\_\_\_\_

Phone \_\_\_\_\_ E-Mail \_\_\_\_\_

Additional Attendees: \_\_\_\_\_

Full Conference (Early Bird \$125 due by 9/1, \$150 after) : #Attending \_\_\_\_\_

Dale Carnegie ONLY (\$60 pp for the first two, \$50 pp for any additional) : #Attending \_\_\_\_\_

Mail completed form, with check  
(payable to: Healthcare Human  
Resource Management  
Association of WNY) to:

Katrina Jones  
1619 West Hill Road  
Gerry, NY 14740

## Acknowledgments

Special thank you to the following vendors for supporting the Healthcare Human Resource Conference. This event could not be possible without your support!

### Platinum Sponsors

Univera Healthcare

### Gold Sponsors

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CSI Group, LLC  
Farmington Company HANYS  
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Premier Consulting Assoc  
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**Woodcliff Hotel & Spa**  
199 Woodcliff Drive  
Fairport, NY 14450  
(585) 248-4810 or  
(800) 365-3065  
woodcliffhotelspa.com

## ROOMS

There are a limited number of rooms available. The room rate is \$149/night. **Reservation cut off date is September 9th.** Make your reservations early and identify yourself as part of the Upstate NY Healthcare Human Resources Conference. For reservations call (585) 248-4810 or (800) 365-3065.

## Putting the Pieces Together

### WEDNESDAY NIGHT ACTIVITIES

In an effort to obtain a head count, please indicate below if you plan to arrive on Wednesday.

- Yes, I plan to arrive Wednesday.
- No, I do not plan to arrive Wednesday.

### Dale Carnegie Keynote Address

A speaker from Dale Carnegie will be giving the keynote address, *Leadership Blind Spots* Thursday morning, 8:45 – 11:15 am. Tickets for this event only are available at \$60/person for the first two people in an organization and the \$50/person for each additional. Full conference registration fee includes the keynote address.

### PLEASE INDICATE CHOICE OF MEAL FOR DINNER ON THURSDAY

- Spinach Artichoke Chicken
- Cranberry Apple Stuffed Pork Loin
- Vegetarian
- I will not attend dinner

### QUESTIONS

If you have questions please contact Erika Karovski at (716) 422-2683.

### MAKE CHECKS PAYABLE TO:

**Healthcare Human Resource Management Association of WNY**

Mail to: Katrina Jones  
1619 West Hill Road  
Gerry, NY 14740